



Date: Tuesday, 12th November, 2019 at 4.00pm

Venue: Jim Cooke Suite, Stockton Central Library, Stockton on Tees TS18
1TU

Cllr Evaline Cunningham(Chairman)
Cllr Clare Gamble(Vice-Chair)

Cllr Jacky Bright
Cllr Lynn Hall
Cllr Tina Large
Cllr Bill Woodhead MBE

Cllr Kevin Faulks
Cllr Mohammed Javed
Cllr Paul Weston

AGENDA

- 1 Evacuation Procedure**
Evacuation Procedure 24K/bytes attached [Page 5]
- 2 Apologies for absence**
- 3 Declarations of Interest**
- 4 Minutes of the meeting held on 3rd September for approval / signature**
Minutes of the meeting held on 3rd September for approval / signature 70K/bytes attached.....[Page 7]
- 5 Minutes of the Meeting held on 8th October 2019 - For Signature/Approval (to follow)**
- 6 Scrutiny Review of Care Homes for Older People**
To receive evidence from good/ outstanding providers.
- 7 Quarterly Summary of CQC Inspection Results**
- Quarter 2 2019-20 (to follow)
- 8 Select Committee Work Programme**



Work Programme 23K/bytes attached.....[Page 13]

9 Chair's Update

* Exempt Item



Members of the Public - Rights to Attend Meeting

With the exception of any item identified above as containing exempt or confidential information under the Local Government Act 1972 Section 100A(4), members of the public are entitled to attend this meeting and/or have access to the agenda papers.

Persons wishing to obtain any further information on this meeting, including the opportunities available for any member of the public to speak at the meeting; or for details of access to the meeting for disabled people, please

Contact: Contact Marianne Sleeman; tel. 01642 527636; e-mail marianne.sleeman@stockton.gov.uk

Members' Interests

Members (including co-opted Members) should consider whether they have a personal interest in any item, as defined in paragraphs 9 and 11 of the Council's code of conduct and, if so, declare the existence and nature of that interest in accordance with and/or taking account of **paragraphs 12 - 17** of the code.

Where a Member regards him/herself as having a personal interest, as described in **paragraph 16** of the code, in any business of the Council he/she must then, **in accordance with paragraph 18** of the code, consider whether that interest is one which a member of the public, with knowledge of the relevant facts, would reasonably regard as so significant that it is likely to prejudice the Member's judgement of the public interest and the business:-

- affects the Member's financial position or the financial position of a person or body described in **paragraph 17** of the code, or
- relates to the determining of any approval, consent, licence, permission or registration in relation to the Member or any person described in **paragraph 17** of the code.

A Member with a personal interest, as described in **paragraph 18** of the code, may attend the meeting but must not take part in the consideration and voting upon the relevant item of business. However, a Member with such an interest may make representations, answer questions or give evidence relating to that business before the business is considered or voted on, provided the public are also allowed to attend the meeting for the same purpose whether under a statutory right or otherwise (**paragraph 19** of the code).

Members may participate in any discussion and vote on a matter in which they have an interest, as described in **paragraph 18** of the code, where that interest relates to functions of the Council detailed in **paragraph 20** of the code.

Disclosable Pecuniary Interests

It is a criminal offence for a Member to participate in any discussion or vote on a matter in which he/she has a disclosable pecuniary interest (and where an appropriate dispensation has not been granted) (**paragraph 21** of the code).

Members are required to comply with any procedural rule adopted by the Council which requires a Member to leave the meeting room whilst the meeting is discussing a matter in which that Member has a



Stockton-on-Tees

**Adult Social Care and Health
Select Committee**

BOROUGH COUNCIL

Agenda

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disclosable pecuniary interest (paragraph 22 of the code).
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Jim Cooke Conference Suite, Stockton Central Library
Evacuation Procedure & Housekeeping

If the fire or bomb alarm should sound please exit by the nearest emergency exit. The Fire alarm is a continuous ring and the Bomb alarm is the same as the fire alarm however it is an intermittent ring.

If the Fire Alarm rings exit through the nearest available emergency exit and form up in Municipal Buildings Car Park.

The assembly point for everyone if the Bomb alarm is sounded is the car park at the rear of Splash on Church Road.

The emergency exits are located via the doors between the 2 projector screens. The key coded emergency exit door will automatically disengage when the alarm sounds.

The Toilets are located on the Ground floor corridor of Municipal Buildings next to the emergency exit. Both the ladies and gents toilets are located on the right hand side.

Adult Social Care and Health Select Committee

A meeting of Adult Social Care and Health Select Committee was held on Tuesday, 3rd September, 2019.

Present: Cllr Evaline Cunningham (Chairman), Cllr Clare Gamble (Vice-Chair), Cllr Kevin Faulks, Cllr Lynn Hall, Cllr Mohammed Javed, Cllr Luke Frost (Sub for Cllr Tina Large), Cllr Paul Weston, Cllr Bill Woodhead MBE

Officers: Martin Skipsey (SP&G), Emma Champley (AST), Angela Connor (AS), Judy Trainer, Peter Mennear, Marianne Sleeman (DCE)

Also in attendance: Peter Smith (Healthwatch, Stockton on Tees), Michael Houghton (NHS Hartlepool and Stockton-on-Tees and Darlington CCG), Steve Pett, Paul Rafferty, Bob Warnock, Siobhan Smith (NT&HFT), Emma Thomson, Ruth Harris (TEVW)

Apologies: Cllr Bright

ASH 15/19

Evacuation Procedure

The Chair welcomed everyone to the meeting and the evacuation procedure was noted.

ASH 16/19

Declarations of Interest

Cllr Luke Frost declared a general personal non prejudicial interest as he was a member of the Health and Wellbeing Board

Cllr Hall declared a general personal non prejudicial interest as she was a member of the Health and Wellbeing Board

ASH 17/19

Minutes from the meetings held on 4th June and 19th July 2019

Consideration was given to the minutes from the meetings held on 4th June and 19th July 2019.

AGREED:

That the minutes of the meeting held on 4th June and 19th July 2019 be confirmed and signed as a correct record.

ASH 18/19

Healthwatch Stockton-on-Tees Annual Report

Members were presented with an overview of the Healthwatch Stockton on Tees 2018-19 Annual Report. The key issues for the service were highlighted together with emerging issues as follows:

- The aim of Healthwatch was to represent the views of residents and patients within Health and Social Care in the Borough. The statutory duties were to understand the needs of the people who use services. Healthwatch publically reports its findings and specifically to the CQC as part of its work.

- Members were informed the numbers of volunteers and Youth Health volunteers were growing.
- Healthwatch confirmed they have the power to undertake 'enter and view' visits to Care Homes and other health and social care providers; the visits normally last from 4 hours to 6 hours per Care Home to see how management and staff were operating. The volunteers would work with the decision makers around people's concerns within Health and Social Care. All findings would feedback to the CQC.
- Healthwatch carried out 28 Care Home visits within the last 12 months and a range of recommendations were made.
- Care Homes could refuse a visit from Healthwatch, any refusal would be reported to providers, CQC, the Local Authority and Healthwatch England.
- Future projects for 2020 will include:
 - Suicide Prevention.
 - Mental Health Services including Children and Adolescent Mental Health Services.
 - Sensory Impairment Support
- Discussions took place around consideration for the possibility of Respite Care being offered in Care Homes within the Borough in the future.
- Members were informed all volunteers completed specific 'Enter and View' training before conducting any visit to a Care Homes.

AGREED:

Members agreed the Healthwatch Stockton on Tees Annual Report be noted.

Healthwatch would offer any feedback to the Committee around re-visits made to Care Homes.

ASH 19/19 Scrutiny Review of Care Homes for Older People

Members received information from Tees, Esk & Wear Valleys NHS Foundation Trust (TEWV) and North Tees and Hartlepool Hospitals Foundation Trust (NTHFT) as part of the scrutiny review of Care Homes for Older People.

A power point presentation was given by TEWV and a briefing paper was provided by NTHFT. The information provided was in response the following key lines of enquiry:

- What services are provided to support care homes for older people?
- What broader health and social care support is in place to support care homes?

- What client feedback arrangements are in place?
- What are the mechanisms for addressing concerns raised directly by clients, or through other sources?
- What quality monitoring arrangements are put in place?
- How do you achieve value for money without impacting on the quality of care?
- What is the relationship like with care homes? Are there any barriers to delivering quality services?

The main issues discussed in response to the Committees questions were as follows :

TEWV

- There had been a huge increase in referrals to the Intensive Community Liaison Service (ICLS) and the complexity of clients being seen. Although the service was stretched, patients were not waiting longer to be seen.
- Caseload was reviewed on a daily basis and there were concerns about staff wellbeing
- An open referral system was operated with very few cases of residents being ineligible; where this was the case, they would be signposted to other services
- Some GPs had allocated care homes and GPs and pharmacy colleagues worked closely with care homes on medication management. However, mental health needs often required specialist expertise. It was recognised that medication was not always the best option but it was stressed that decisions were based on clinical need rather than cost
- Non-pharmacological interventions were used where possible and admission to hospital was a last resort
- The pro-active ICLS service was a new service complementing existing services; preventative services were provided under the Better Care Fund
- Staff recruitment and retention was a national issue and local issue
- The complexity of individual clients and client group mix presented challenges for care home staff
- Waiting times were discussed for people just starting to develop mental health problems; triage was part of the assessment process, using the PINCH ME test which would commence immediately on referral

Pain
INfection
Constipation

Hydration
Medication
Environmental

- Discussion took place around the increase in delirium cases and it was acknowledged that hospital admission could add to the problem

NTHFT

- All Care Homes had a community matron aligned to the home who were Advanced Clinical Practitioners and the Single Point of Contact (SPC) for the home. All referrals came through the SPA and referrals to acute services had reduced
- The work of the Integrated Discharge Team had led to a reduction in “bed blocking”; ultimately the decision on whether to take a resident back rested with the home. Mediation with the care home through the Community Matron was an important part of hospital discharge. A key area of improvement included the provision of accurate information on discharge (e.g. “Red Bag”)
- The Friends and Family test was introduced 8-10 years ago; this simply asked a question as to whether the service would be recommended to another person. The answer to this question was “yes” in over 90% of cases. The test was anonymous so individual follow up was not possible but details of the service and relevant dates were available
- One of the main barriers to service delivery was the fast turnover of Care Home Managers and other staff. Another issue was lack of access to IT and Information Governance issues regarding information sharing
- Education and training was vital in improving the quality and safety of services. Greater partnership working and more integrated approaches were also essential

AGREED

The information be noted.

**ASH
20/19**

Care Quality Commission Inspection Update

Consideration was given to the assessment of progress on the implementation of the recommendations from the Care Quality Commission Inspection Updated.

The main issues discussed were as follows:

- An embargo on all admissions had been placed on St Marks Care Home within the Borough its inspection. A new Deputy Manager was in place and following input from CQC, NHS and the Council including visits that continued to

be made on a weekly basis to ensure all actions identified in the inspection were carried out, the embargo had now been lifted.

- Members were informed that correct leadership was the key to running a good Care Home.
- It was noted there was some good work being carried out in our Care Homes.

AGREED

That the updated be noted.

Members requested additional information be included in the report to provide context on individual services wherever possible

ASH 21/19 Minutes of the Health and Wellbeing Board

Consideration was given to the minutes from the Health and Wellbeing Board.

AGREED

That the minutes from the Health and Wellbeing Board be noted.

ASH 22/19 Select Committee Work Programme

Consideration was given to the Adult Social Care and Health Select Committee Work Programme 2019 - 2020.

AGREED:

The Adult Social Care and Health Select Committee Work Programme be noted.

ASH 23/19 Chairs Update

Members were informed an update from Healthwatch would be given at the Adult Social Care and Health Select Committee on 8th October 2019 to inform the Care Homes for Older People review.

ASCH Select Committee – Work Programme 2019-20

Date (All meetings at 4pm unless otherwise stated)	Topic	Attendance
4 June	Review of Temporary Accommodation – Action Plan Update on closure of Birchtree Practice [Followed by Committee Training Session]	Jane Edmends Emma Joyeux / Sue Greaves / Karen Hawkins
9 July	Review of Care Homes for Older People Scope and Project Plan Initial Presentation 2018-19 Q4 CQC Quarterly Update Regional Health Scrutiny Update	Emma Champley CCG Reps Darren Boyd
3 September	Review of Care Homes for Older People Evidence - TEWV, NT&HFT Q1 CQC Quarterly Update Healthwatch Annual Report Minutes of the Health and Wellbeing Board	Emma Champley TEWV, NT&HFT Reps Pete Smith
8 October	Review of Care Homes for Older People Evidence - CQC, HeathWatch CQC Annual report Commissioning of Home Care Regional Health Scrutiny Updates Minutes of the Health and Wellbeing Board	Emma Champley CQC Geoff Newton Heathwatch Emma Champley
12 November	Review of Care Homes for Older People Evidence - Outstanding Providers/ Adult Services	Emma Champley Helen Wood, Hillcare Adam Knights, Knights Care Lisa McFarlane (Drovers Call

ASCH Select Committee – Work Programme 2019-20

	CQC Quarterly Updates – Q2	Care home) Jackie Rudd (The Maple)
10 December	Review of Care Homes for Older People Draft Recommendations TSAB Report	Emma Champley Ann Baxter
14 January	Review of Care Homes for Older People Final Report CQC Quarterly Updates – Q3 CQC State of Care Annual Report	Emma Champley CQC
11 February	Monitoring – Progress Report – Review of Gambling	
10 March	North Tees and Hartlepool NHS Foundation Trust Quality Account	

Performance and Quality of Care - Standing Items

Annual Reports

Overview of Adult and Public Health Services

Director of Public Health’s Annual Report

Tees Adult Safeguarding Board Annual Report

Care Quality Commission Update

North Tees and Hartlepool NHS Foundation Trust Quality Account

Healthwatch Stockton-on-Tees Annual Report

Regular Reports

6-monthly Adult Care Performance Reports (including complaints/commendations) (new format tbc)

6-monthly Public Health Performance Reports (new format tbc)

Regional and Tees Valley Health Scrutiny Updates

Quarterly CQC Inspection Updates

Health and Wellbeing Board Minutes

Quality Standards Framework (QSF) for Adult Services new format tbc)

Reports as required

Healthwatch Enter and View Reports

CQC Inspection Reports (by email/ by exception at Committee)